

# Humes Service Fees

Effective 1<sup>st</sup> October 2024

Holcim (Australia) Pty Ltd, ABN 87099732297 trading as Humes

Service Fee	Description	Charge (\$)
<b>Normal Operating Hours</b>	Monday to Friday: 7.00am to 5.00pm. The cut-off time for processing of orders and deliveries is 12pm. Saturday: by arrangement.	Public Holidays are treated as outside Normal Operating Hours.
<b>Notice Period</b>	In order to prepare and schedule the loads, a notice period of 72 hours prior to delivery is required. Lesser notice periods can be accommodated but will incur a fee due to the requirement to reschedule pre-planned deliveries.	72 hour notice or more: no additional charge. 48 hour notice: \$325.00 plus the normal cartage charge. 24 hour notice: \$500.00 plus the normal cartage charge.
<b>Waiting Time</b>	Applies to deliveries that exceed 60 minutes from time of arrival. Note: No waiting time is payable for the first 60 minutes of any delivery.	\$360.00 per hour for the first hour or part thereof plus \$6.00 per minute after the first hour of waiting time.
<b>Waiting Time Outside Normal Operating Hours</b>	Applies to deliveries outside Normal Operating Hours where deliveries exceed 60 minutes from time of arrival.	\$520.00 per hour for the first hour or part thereof plus \$6.00 per minute after the first hour of waiting time.
<b>Storage and Handling</b>	Humes on-site storage space is limited. Humes charges Storage and Handling fees for goods that remain undelivered 30 days after the agreed delivery date.	\$35.00 day/unit for standard goods. 10% of the invoice value/week/unit for non-standard goods.
<b>Out of Hours</b>	Night, weekend or holiday pick-up and deliveries outside Normal Operating Hours.	Price on Application.
<b>Minimum Load/Delivery Quantity</b>	10t minimum for metro. Deliveries >75km attract a 20t minimum.	10t minimum for metro. 20t min. for deliveries >75km.
<b>Minimum Cartage</b>	All prices are quoted based on Minimum Load/Delivery Quantity above. Minimum Cartage is payable when delivered quantity is below the minimum quantity, and is calculated on the undelivered quantity.	Minimum less delivered quantity at standard cartage rates.
<b>Cancelled Delivery</b>	Cancellation or rescheduling of a planned and confirmed delivery order with less than 24 hours notice. Cancellation or rescheduling of deliveries with more than 24 hours notice: no additional charge ( <b>excludes weekends</b> )	\$2,000.00 per truck plus the original delivery charge; Additional charges, including the full price of the order may apply.
<b>Additional drops</b>	Multiple drops take time due to the preparation involved in unloading a truck. One drop per delivery is included in all cartage charges. Additional drops incur a fee.	\$350.00 per additional drop.
<b>Returned Stock</b>	Only standard goods in saleable condition can be returned. If returned stock requires a separate transport pick-up, then standard cartage rates will apply.	30% restocking fee (of original sale value) plus return cartage plus original cartage charge. A one off admin fee also applies per returned load.
<b>Administration</b>	Additional manual copy of delivery docket.	\$30.00 per manual copy.

Please Note: Service Fees listed DO NOT include 10% GST.

Holcim reserves the right to alter the attached quoted prices where:

- The actual delivery distance differs to the quoted delivery address, or
- The delivered quantities differ from the quoted quantities.