

Humes Service Fees

Effective 1st May 2022

Holcim (Australia) Pty Ltd, ABN 87099732297 trading as Humes

Service Fee	Description	Charge (\$)
Normal Operating Hours	Monday to Friday: 7.00am to 5.00pm. The cut-off time for processing of orders and deliveries is 12pm. Saturday: by arrangement.	Public Holidays are treated as outside Normal Operating Hours.
Notice Period	In order to prepare and schedule the loads, a notice period of 72 hours prior to delivery is required. Lesser notice periods can be accommodated but will incur a fee due to the requirement to reschedule pre-planned deliveries.	72 hour notice or more: no additional charge. 48 hour notice: \$325.00 plus the normal cartage charge. 24 hour notice: \$500.00 plus the normal cartage charge.
Waiting Time	Applies to deliveries that exceed 60 minutes from time of arrival. Note: No waiting time is payable for the first 60 minutes of any delivery.	\$360.00 per hour for the first hour or part thereof plus \$3.00 per minute after the first hour of waiting time.
Waiting Time Outside Normal Operating Hours	Applies to deliveries outside Normal Operating Hours where deliveries exceed 60 minutes from time of arrival.	\$520.00 per hour for the first hour or part thereof plus \$6.00 per minute after the first hour of waiting time.
Storage and Handling	Humes on-site storage space is limited. Humes charges Storage and Handling fees for goods that remain undelivered 30 days after the agreed delivery date.	\$35.00 day/unit for standard goods. 10% of the invoice value/week/unit for non-standard goods.
Out of Hours	Night, weekend or holiday pick-up and deliveries outside Normal Operating Hours.	Price on Application.
Minimum Load/Delivery Quantity	10t minimum for metro. Deliveries >75km attract a 20t minimum.	10t minimum for metro. 20t min. for deliveries >75km.
Minimum Cartage	All prices are quoted based on Minimum Load/Delivery Quantity above. Minimum Cartage is payable when delivered quantity is below the minimum quantity, and is calculated on the undelivered quantity.	Minimum less delivered quantity at standard cartage rates.
Cancelled Delivery	Cancellation or rescheduling of a planned and confirmed delivery order with less than 24 hours notice. Cancellation or rescheduling of deliveries with more than 24 hours notice: no additional charge.	\$2,000.00 per truck plus the original delivery charge; Additional charges, including the full price of the order may apply.
Additional drops	Multiple drops take time due to the preparation involved in unloading a truck. One drop per delivery is included in all cartage charges. Additional drops incur a fee.	\$350.00 per additional drop.
Returned Stock	Only standard goods in saleable condition can be returned. If returned stock requires a separate transport pick-up, then standard cartage rates will apply.	30% restocking fee (of original sale value) plus return cartage plus original cartage charge.
Administration	Additional manual copy of delivery docket.	\$30.00 per manual copy.

Please Note: Service Fees listed DO NOT include 10% GST.

Holcim reserves the right to alter the attached quoted prices where:

- The actual delivery distance differs to the quoted delivery address, or
- The delivered quantities differ from the quoted quantities.